

0012038



**Western Massachusetts
Electric**

The Northeast Utilities System

TOWN OF AMHERST DEPT OF SEWER

Statement date: Dec 6, 2010

Customer name key: AMHE

Account number: 54770691095

Visit our website:

www.wmeo.com

For Emergency:

1-877-659-6326

24 hours a day, 7 days a week

For Customer Service:

1-877-OKWMECO (1-877-659-6326)

(413-781-4300 Springfield area)

Mon-Fri 7am-7pm and Sat 10am-3:30pm

Your Electric Supplier:

HAMPSHIRE COUNCIL OF GOVERNMENT

99 Main St

Northampton MA 01060

1-413-584-1300

To pay your bill electronically, please
visit our website or call 1-888-783-6618

Your account summary

Previous balance on Nov 8	\$21,596.96
Payment Nov 18	-\$9,951.71
Payment Nov 29	-\$11,645.25
Balance Forward	\$0.00
New Charges/Credits	
Delivery Services	\$4,173.58
Supplier Services	\$7,290.34
Total new charges	\$11,463.92
Total amount now due	\$11,463.92

Payment due upon receipt unless other arrangements have been made.

For service at:

100 MULLINS WAY, HADLEY MA 01035

Service reference: 311241006

Billing cycle: 03

Your meter reading for meter # 890831902

For billing period: Nov 4 - Dec 4 (30 days)

Next read date on or about: Jan 5, 2011

Actual reading on Dec 4, 2010 on peak

3729

Actual reading on Nov 4, 2010 on peak

- 3660

Difference

= 69

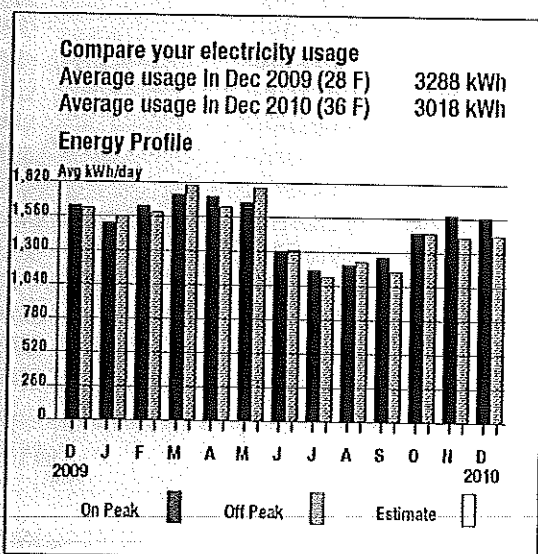
Meter constant

x 700

Billed usage

= 48,300

Total demand use: 201.50 kW



11
2545

DEC 23 2010

4440x-521200

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Please detach this stub and return it with your check made payable to WMECO. Save a stamp by paying online at www.wmeo.com. Please consider adding a \$1 for Good Neighbor to your payment.



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Account Number

54770691095

Statement date

Dec 6, 2010

Total amount now due

\$11,463.92

Amount Enclosed

11,463.92

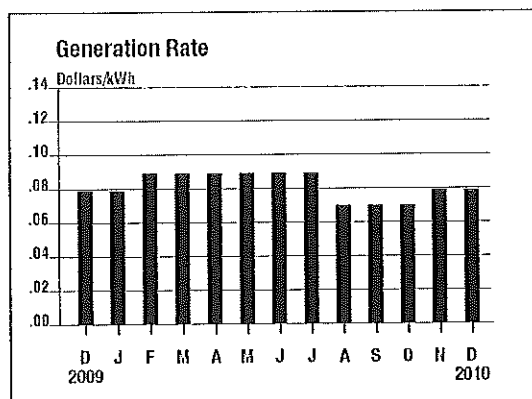
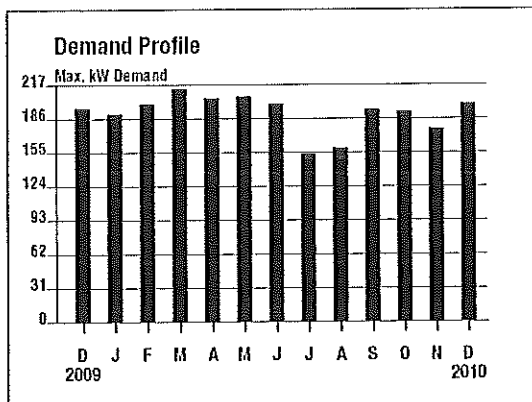
Payment due upon receipt unless other arrangements
have been made.



TOWN OF AMHERST DEPT OF SEWER
586 S PLEASANT ST
AMHERST MA 01002-2542

WMECO
PO Box 150494
Hartford, CT 06115-0494

5477069109553 0011463926 0011463926



Actual reading on Dec 4, 2010 off peak	3696
Actual reading on Nov 4, 2010 off peak	- 3633
Difference	= 63
Meter constant	x 700
Billed usage	= 44,100
Total demand use: 182.00 kW	

Delivery Services Detail	RATE T4		
Transmission Enrgy Chrg	90552.00KWH	x \$0.010070	\$911.86
Transmission Dmd Chrg	50.00KW	x \$1.290000	\$64.50
	151.50KW	x \$1.290000	\$195.44
Customer Chrg			\$330.25
Distr Enrgy Chrg On-Pk	47334.00KWH	x \$0.002790	\$132.06
Distr Enrgy Chrg Off-Pk	43218.00KWH	x \$0.000880	\$38.03
Res Assist Adj Clause On-PK	47334.00KWH	x \$0.002680	\$126.86
Res Assist Adj Clause Off-PK	43218.00KWH	x \$0.002680	\$115.82
Pension/PBOP Adj PPAM ON-Pk	47334.00KWH	x \$0.001910	\$90.41
Pension/PBOP Adj PPAM Off-Pk	43218.00KWH	x \$0.001910	\$82.55
Dflt Srv Cost Adj On-Pk	47334.00KWH	x -\$0.000790	-\$37.39
Dflt Srv Cost Adj Off-Pk	43218.00KWH	x -\$0.000790	-\$34.14
Distribution Dmd Chrg	50.00KW	x \$0.950000	\$47.50
	151.50KW	x \$6.160000	\$933.24
Ownership Discount	201.50KW	x -\$0.200000	-\$40.30
Transition Enrgy Chrg On-Pk	47334.00KWH	x \$0.009410	\$398.08
Transition Enrgy Chrg Off-Pk	43218.00KWH	x \$0.003040	\$131.38
Transition Dmd Chrg	50.00KW	x \$0.850000	\$42.50
	151.50KW	x \$0.850000	\$128.78
Energy Conservation Chrg	90552.00KWH	x \$0.002500	\$226.38
Energy Efficiency Program Chrg	90552.00KWH	x \$0.002700	\$244.49
Renewable Enrgy Chrg	90552.00KWH	x \$0.000500	\$45.28
Total Delivery Services			\$4,173.58

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Supplier Services Detail	HAMPS GOVT GEN SV/WMECO	
Generation Srvc Chrg***	90552.00KWH x \$0.080510	\$7,290.34
Total Supplier Services		\$7,290.34

Service Account Messages

2% Primary Meter Discount 92400.0 KWH 90552.0 KWH BILLED

Explanation of your charges

The billed Distribution Energy Charge includes a Capital Project Schedule List adjustment of \$.00012/kWh.

Account messages

Your time is valuable; let us help you save it. Use our automated phone system to make payments, report outages, and more. For quick service, it's important we have an accurate phone number on file to verify your account. Check your account profile at www.wmeco.com and take advantage of our convenient services.

We provide power 24/7, but sometimes Mother Nature has other plans. If you lose electricity during severe weather, report the outage toll-free by calling 877-OK-WMECO (1.877.659.6326) or 781-4300 in the Springfield calling area.

Right to Dispute Your Bill

If you disagree with the WMECO charges on your statement, you may call or write and explain the amount you believe to be in error and the reason you believe the error has occurred.

- Call us at 1-877-659-6326 or the phone number on the front of the bill.
- You may also call or write to the Consumer Division of the Department of Public Utilities (DPU) to dispute any portion of your bill:

Massachusetts Department of Public Utilities
Consumer Division, One South Station
Boston, MA 02110
or call: (617) 737-2836 or toll free 1-877-886-5066
www.mass.gov/dpu

Your electric service will not be terminated for failure to pay the disputed portion of your bill.

Payment Arrangements

Payment arrangements may be made for the WMECO portion of your bill over a minimum of four months and will include the payment of past due charges in addition to payment of future bills when due.

Check Processing

By sending your check, you authorize WMECO to use the check information to create an electronic funds transfer. The electronic transfer, for the original check amount, will be processed on the day your check is received. The check will be destroyed and an image of your check will be stored for two years. If the electronic transfer cannot be completed, a demand draft of your check can be created and used in place of the original.

Financial Hardship Arrearage Management Program

If you have a verified financial hardship in which your household income is within 60% of the state median income, the Company offers NUSStart.

NUSStart is an arrearage management program that allows income eligible residential customers to earn past due balance forgiveness.

For more information on NUSStart, please contact the Company at 1-800-286-5844 Monday - Friday 8:00 a.m. - 4:30 p.m. to speak with a member of the Special Assistance Team.

Right to Electric Service

• During Serious Illness and Financial Hardship

- If you or anyone presently and normally living in your home is seriously ill, we will not shut off your service provided you have a financial hardship as well.
- You must contact your physician or board of health. Have your physician or board of health call the Company immediately. Within seven days of the phone call, your physician or board of health must certify in writing to the Company that a serious illness exists.
- The certificate must be renewed monthly or quarterly if the illness is certified to be chronic. Your failure to renew your certification may result in your service being terminated.
- For assistance or further information, you may call the Company or the Consumer Division of the DPU.

• If You Have A Child Under 12 Months Of Age

If you or anyone presently and normally living in your home has a child under 12 months old living in the home, we will not shut off your service provided you also have a financial hardship.

• In An Elderly Household

If all residents in your household are 65 years of age or older, the Company cannot shut off your electric service for failure to pay a past due bill without the approval of the DPU. If you cannot pay your bill, you may be able to work out a payment plan with the Company. You have a right to a hearing at the DPU before termination. You may call the Company or the Consumer Division of the DPU for further information.